



SILEATHER® LIMITED WARRANTY

This limited warranty contains important information about your rights and obligations, as well as limitations and exclusions that may apply to you.

What this limited product warranty covers:

Sileather® provides the following warranties for covered products to the original purchaser against defects in materials and workmanship when used under normal operating conditions for the applicable time periods described in the chart below. This limited product warranty is not transferable to subsequent purchasers..

Product Category	PRODUCT LINE	WARRANTY
General grade	Sileather® Premier	All General grade fabric products will be covered for <u>five years</u> from the date of purchase against issues arising from manufacturing defects and faults. This cover is only available to the original owner and is not transferable. The cover is only applicable to products when purchased new from an authorized fabric dealer or authorized fabric online retailer.
	Sileather® Pebble	
	Sileather® Original	
	Sileather® Theory	
	Sileather® Serenity	
	Sileather® Classic Smooth	
	Sileather® Mustang	
	Sileather® Link	
General grade	Sileather® Prints	All digital print collections will be covered for <u>five years</u> from the date of purchase against issues arising from manufacturing defects and faults. This cover is only available to the original owner and is not transferable. The cover is only applicable to products when purchased new from an authorized fabric dealer or authorized fabric online retailer.
Marine grade	Sileather® Capri	All Marine grade products in the Capri Collection, specifically designed for marine environments, will be covered for <u>five years</u> from the date of purchase against issues arising from manufacturing defects, faults, and pink stains that may appear in real-life usage. This cover also includes protection against mildew, color fading due to sunlight exposure, and damage from the marine environment. This cover is only available to the original owner and is not transferable. The cover is only applicable to products when purchased new from an authorized fabric dealer or authorized fabric online retailer

Terms & conditions

This warranty applies only to the party that purchased the product from Sileather®. We will not negotiate any portion of a warranty claim with any party other than the original purchaser of our product. The purchasing party



is responsible for negotiating and coordinating any corrective measures not covered by this warranty. Additional fabric finishes applied to Sileather® products after purchase will void any Sileather® warranty.

Sileather® will have a minimum of 30 days to resolve any significant quality dispute. In the unlikely event that one of our products does not perform to commercial standards, when specified for the proper installation, intended application, used in a “single-shift” environment and maintained and cleaned in accordance to Sileather® Care and Maintenance Guide, Sileather® will replace said products free of charge, but will not be responsible for any labor costs.

This warranty does not cover damage due to abuse, misuse, vandalism, inadequate padding, and default of transporter, unsuited structural design, use of improper cleaning agents or methods, and use subsequent to ownership by the original purchaser.

Certain clothing and accessory dyes (such as those used on denim jeans) may migrate to lighter colors. This phenomenon is increased by humidity and temperature and is irreversible. Sileather® will not assume responsibility for dye transfer caused by external contaminants. Sileather will not honor any warranty claim involving use of hair dye, hydrocarbon solvents (such as gasoline, kerosene, fingernail polish, etc.), benzene solvents, and cyclosiloxane oligomers (may be found in liquid make up remover).

Regional warranty teams (fabric distributors as listed on contact page) will only replace a faulty item with the same or most nearly comparable model or component then available when purchased within one year through an authorized dealer or online retailer.

Consumer warranty resolution can only be actioned through the original retailer.

To claim on the warranty, consumers must supply the following to the retailer:

1. Copy of their proof of purchase;
2. The item or pictures of the item and the defect;
3. Their address / contact details.

Consumers are responsible for giving a secure return shipping address where applicable.

Consumers are responsible for the cost of shipping items to their original retailer.

Fabric will not give cash refunds to any consumers for warranty item(s).

Within the duration of this limited warranty, fabric or their regional distributors will, having deemed a claim warrantable, either repair or replace any defective product with the same or most nearly comparable model or component then available.

This is the exclusive remedy under this warranty.

Any and all other remedies and damages that may otherwise be applicable are excluded, including, but not limited to, incidental or consequential damages or punitive damages.

This is the only warranty made by fabric on its products and components, and there are no warranties which extend beyond the description herein. Any warranties that may otherwise be implied by law including, but not limited to, any implied warranty of merchantability or fitness for a particular purpose, are excluded.

Website: www.sileather.com
Email: contact@sileather.com